



Digital Marketing Assessment Checklist



Assessment Questions

☐ Does your website traffic increase in most months?
☐ Is your company using social media to build brand awareness, engagement, and traffic?
☐ Do you have a company Twitter account?
☐ Do you have a company Facebook page?
☐ Do you have a company LinkedIn page?
☐ Do you monitor social media for mentions of your brand name, important keywords, and competitors?
□ Do you have a blog?
☐ How often do you post blog articles?
☐ What percentage of your employees post blog articles to your blog?
☐ Do you have an SEO Strategy?
☐ How often do you perform keyword research?
☐ How often do you analyze the pages of your website to identify whether they're optimized effectively?
☐ Do you track your inbound links?
☐ Do you put effort into improving your current inbound links?
☐ Do you actively build inbound links to specific pages with specific keywords as anchor text?
☐ Do you generate a larger number of leads via your website in most months?
☐ What percentage of your website visitors convert into a lead? (Typically: 0 - 7%)
☐ How many offers (ebooks, whitepapers, webinars) do you have available on your website?
☐ How many active landing pages do you have on your website?
☐ How often do you build and launch new calls to action to drive traffic to your landing pages?
☐ Do you generate inbound sales leads directly from organic search engine traffic?
☐ Do you generate inbound sales leads directly from social media traffic?
☐ Do you generate inbound sales leads directly from your blog traffic/readers?
☐ Do you generate inbound sales leads directly from pay per click traffic?
☐ Do you convert a larger number of customers from your website leads in most months?
☐ What percentage of your website leads convert into customers? (Typically: 0 - 25%)
☐ How often do you send email marketing messages?



☐ Do you segment your email marketing lists and send different messages to different segments?
□ Do you use automated lead nurturing?
☐ How many different lead nurturing campaigns do you have set up?
□ Does your web analytics notify you/your sales team when a lead is visiting the website?
□ Does your website analytics track which pages your individual leads view?
□ Does your website analytics track the traffic source/marketing activity/campaign for each lead?
☐ Have you defined the profile/demographics/characteristics of an ideal lead?
Do you have a service level agreement between marketing and sales that governs the quantity and quality of leads you need to generate each
month? If marketing/sales aren't separate people/teams, do you have a lead quality/quantity goal?
□ Does your sales team connect with your leads via their social media profiles on Twitter, Linkedin & Facebook?
☐ Do you analyze your results each month so you can continuously improve results?
□ Do you track your traffic sources?
☐ Do you track which traffic sources convert into leads?
☐ Do you track which leads convert into customers?
☐ Do you track the traffic source/marketing campaign for each visitor, lead, and sale?
□ SEO - down to KW
□ PPC - campaign/kw
□ Email - by campaign
□ Social Media - by site
□ Other campaigns (Example: online banner, email sponsorships)
□ Do you track your social media follower counts/reach on Twitter, Linkedin, Facebook, Youtube?
☐ Do you track comments, inbound links and page views for each blog post you publish?



